

WELCOME

We would like to welcome you to Antwerp and introduce you to the services of Facilicom Facility Solutions.

Facilicom Facility Solutions is one of the professional partners of Antwerp Headquarters. We are specialized in facility services; offering independent advice and assistance to companies looking to set up or expand operations in the city of Antwerp, Belgium.



When you visit Antwerp, we would like to offer you our services.

Please, do not hesitate to contact us if you require any further information.

Meanwhile, enjoy the city of Antwerp.

FACILICOM FACILITY SOLUTIONS

General

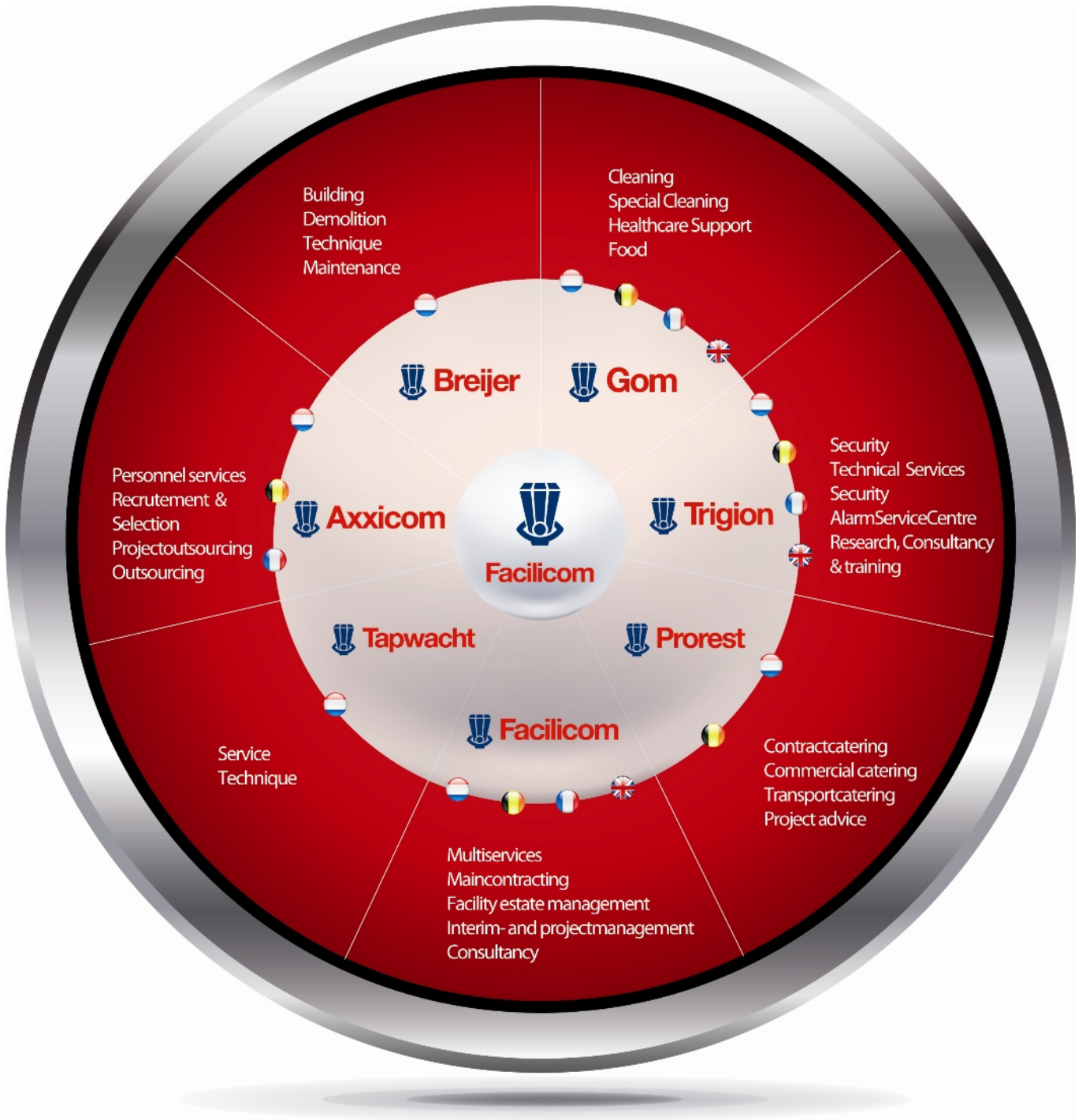
Facilicom Facility Solutions is an organisation specialized in integrated facility services and management.

Our services contain main contracting, multi-services, real estate management, facility management, consultancy, interim and project management.

We manage facilities for international companies based in Belgium. Companies with different activities – government, consultancy, financial, industry, construction, healthcare, pharmaceutical,...

We tailor solutions to the specific needs of our clients. Our organisation is characterized by result management and a 'hands on'-mentality, performing the best quality during our projects.

Facilicom Facility Solutions is part of Facilicom Services Group. On the next page you will find a scheme of the activities of Facilicom, internationally. Facilicom is active in the field of cleaning, security, company catering, staffing services, and facility management in Belgium. The company increasingly supplies combinations of services – bundled into one integrated package – to customers. Facilicom employs about 30,000 people and is active in the Netherlands, Belgium, France and Great Britain.



Facilicom Facility Solutions, your partner for 'tailor-made solutions'











Facilicom Facility Solutions wants to be your reliable partner. As an independent solution provider, we are focused on having a clear and total view on your processes. We understand that each industry and each business has unique requirements that an off-the-shelf standard solution can not meet. That is why we offer customized products and services. Together, we will develop a made-to-fit, integrated solution for all your requirements.

Thanks to our flexibility and because we provide our customers with a high level of service, Facilicom Facility Solutions is a preferred partner to work with.

Your best partner for 'tailor-made solutions'.

Expats Welcome

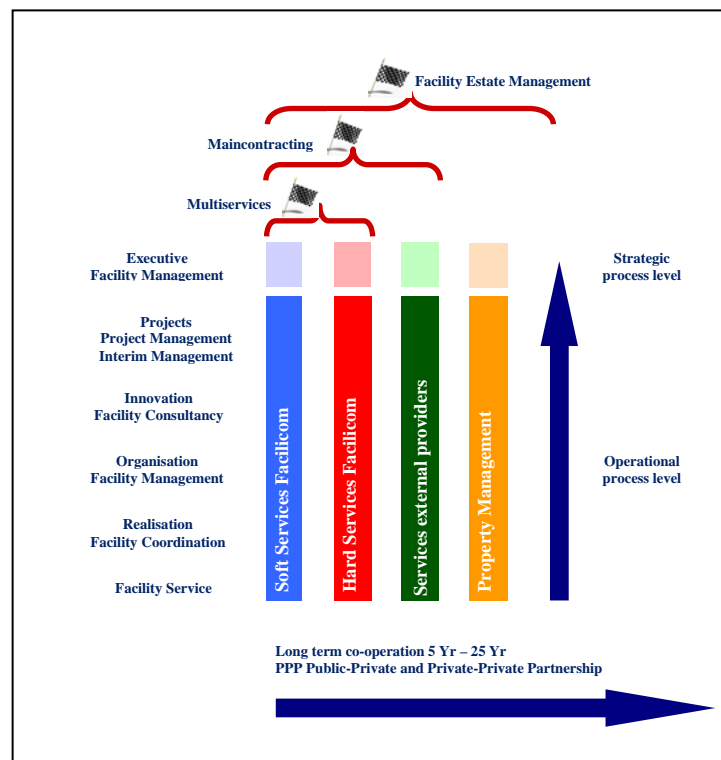
Facilicom Facility Solutions, mainly focused on B2B, can also assist expats with every aspect of their relocation:

-  finding an apartment or a house.
-  decorating your apartment or house.
-  organising international and national removals.
-  managing your private housing costs and administration.
-  making translations or performing secretarial tasks.
-  bringing you into contact with international schools, sporting facilities and introducing you to the Belgian culture.
-  providing a governess, nanny or other domestic workers.
-  cleaning and household maintenance, known as housekeeping.
-  providing a handyman or gardener, providing pool maintenance or technical maintenance,
-  and many more...

Facilicom Facility Solutions is ready to serve.

INTEGRATED SERVICES

The concept of integrated services is a result of years of working practises. Facilicom Facility Solutions offers its clients expertise in any type of operational process and facility services (listed further on). We are able to effectively and efficiently carry out day-to-day activities such as the planning, organisation, management and coordination of secondary processes for the benefit of your primary process.








Our policy is to act complementarily in the most appropriate way to ensure maximum added value. As we are specialised in the field of Facility Services, we enable an organisation to focus on their core business while we organise and take care of the supporting facility services in an efficient and professional manner.







Multi-services

Facilicom Facility Solutions offers a concept of integrated facility services. Clients experience the comfort of one single provider, who can take on both performance and management of the services.

Multi-services provides answers to:

-  cost-reduction, benefit from economies of scale
-  saving time, one provider - one central contact - one invoice
-  optimisation, synergy between all facility services
-  flexibility, changes in volume during contract are possible
-  improvement, all facility processes managed uniformly












Facilicom Facility Solutions offers a combination of several facility services, for example:

-  Cleaning (Gom)
-  Window cleaning, specialized cleaning and industrial cleaning (Gom Special Cleaning)
-  Security and reception services (Trigion)
-  Catering (Prorest)
-  Human resources, interim work (Axxicom)
-  Passenger assistance (Axxicom Airport Caddy)

Main contracting

Main contracting implies handling all facility services including daily management. Facilicom Facility Solutions takes care of all providers as an independent solution provider. Service level, transparency, reporting and communication with our clients are the main keys.

Main contracting provides answers to:

-  cost-reduction, benefit from economies of scale
-  saving time, one provider - one central contact - one invoice
-  optimisation, synergy between all facility services
-  flexibility, changes in volume during contract possible
-  improvement, all facility processes managed uniformly
-  facility coordination on site / off site
-  contract management
-  professional facility management-tools,
-  result management, transparency in costs and service levels
-  no worries, operational and financial risk managed
-  back-office, expertise in total facility management

Project Management, Interim Management and Consultancy

Project Management

Our project managers take care of specific projects for our customers. With their technical and organisational expertise they manage all types of projects: removal projects, facility scan, optimisation of facility processes, building and construction, events, maintenance inventory, change management, ... Facilicom Facility Solutions executes each project according to the vision of the customer in order to perform the best result.

Interim Management

Continuity and support during absence, changes, events, busy days,... . Customers can rely on our expertise and partnership.











Facilicom Facility Solutions offers the support for your back-office, and can provide facility coordinators and interim facility managers during specific moments.

Consultancy

















Facilicom Facility Solutions maintains next to their in-house consultants a large network of facility consultants. Consultancy could mean a benchmark of the complete facility services. Or it could mean analysis, planning, coaching, process description and advice for a higher quality and efficiency of all services.

Our consultants and facility managers can help you to make cost breakdowns of your building maintenance costs and all facility services needed to support your primary processes and employees.






General facility services**FACILITY MANAGEMENT**

-  Management of all facility services
-  Technical Building Management (TGM)
-  Infrastructural Building Management (IGM)
-  Monitoring of contract and cost compliance
-  Monitoring of compliance with laws, clauses and regulations
-  Monitoring client satisfaction
-  SLA, quality control
-  Reporting
-  Continuous improvement of work processes
-  ...










PROPERTY MANAGEMENT

-  Contract management
-  Management of rentals and vacancies
-  Monitoring of Costs - taxes, energy and general costs
-  Purchasing
-  Building Maintenance Inventory / Program
-  CAD
-  Workplace management
-  Internal and external removals
-  Space planning and management
-  Accommodation management
-  Constructional maintenance
-  Environmental protection
-  Emergency plan
-  Signal system management
-  Park management
-  ...




















SOFT SERVICES

-  Catering, vending machines
-  Cleaning
-  Landscaping, interior and exterior
-  Waste disposal and waste management
-  ...











HARD SERVICES

-  Technical maintenance
-  Multimedia
-  HVAC
-  Handyman
-  Winter Services
-  Maintenance projects
-  Renovation/relocation projects
-  Energy management
-  ...

FACILITY & SERVICE DESK

-  Reception
-  Helpdesk, back-office, FMIS
-  Management of meeting rooms and facilities
-  Security, surveillance
-  Internal/external post, Courier services
-  Print/Copying facilities
-  Printing and invoice forwarding
-  Interior decoration
-  Office supplies
-  Office furniture
-  Management of mobile phones and accessories
-  Management of fuel vouchers
-  Purchase of facility services and materials
-  Distribution services management
-  Key control and access management
-  Organisation of tender requests
-  Taxi service
-  General facilities support
-  ...

DOMESTIC SERVICES

-  Rental services
-  Taxes, energy and cost control
-  Security
-  Nanny
-  Handyman
-  Removal personnel
-  Housekeeping
-  Interior and exterior maintenance
-  Technical maintenance
-  ...

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